

St Basil's

Pastoral Code of Conduct

This document provides some guidance on how the pastoral care support operates at St Basil's.

- Everyone on the Pastoral Care Team are volunteers. We are not trained Counsellors or Life Coaches, so we do not give advice. We have received some pastoral training including safeguarding training. We have undertaken DBS checks.
- The support we offer is to listen, to journey with a person, to be non-judgemental and to signpost to professional support (if required).
- Anything discussed remains confidential, unless it is a safeguarding matter. However we would always aim to seek permission before we share any information with the Safeguarding Coordinators. Our Safeguarding Coordinators are Rhoda Hunt-Martin and Gemma Hall. If you have a safeguarding issue or concern, Rhoda Hunt-Martin and Gemma Hall can be contacted through the contact form on the safeguarding page.
- We do operate a buddy system, to provide an opportunity to speak with another person from the team confidentially. The Pastoral Care Team has four to six weekly supervision with an external professional Counsellor with expertise in pastoral care. Anything discussed in the supervision remains confidential.

- Contact the team on this email care@stbasils.church or through the online form on the pastoral care page if you need to cancel or postpone your appointment or arrange to speak to someone urgently.
- Before a visit or meeting a member of the pastoral care team will make contact with you to agree timings and place of meeting.
- The Pastoral Care Team can provide prayer support, but there is also a Prayer Ministry Team at St Basils. Please let us know if you would like a member of the Prayer Team to contact you.